



CROSSVILLE INCORPORATED/USA Product Warranty

This warranty document also serves as a Certificate of Compliance.

Crossville Incorporated guarantees that its products will meet or exceed the performance specifications outlined in ANSI A137.1- 2008 and in the performance data section of Crossville's general product catalog and the company's corporate website www.crossvilleinc.com.

Residential Lifetime Quality Warranty

Should any Crossville product installed in a residential setting fail due to manufacturing defect, Crossville Inc. will repair or replace the defective product pieces as it deems fit (installation not included). This Crossville Lifetime Warranty covers your purchase of Crossville, Inc. products for as long as you own your home. This warranty is non-transferable.

Commercial Warranty

In the event of latent defects caused by improper manufacture, the company will replace any defective units FOB plant, provided the company is notified within one year of installation or within 18 months of shipment of product, whichever occurs first.

Regarding both Residential and Commercial Warranty's, specific installation details, structural design and environmental conditions are beyond the control of the Company. Crossville cannot accept responsibility for the performance of its products where improper installation, design or environmental conditions exist.

You can find more information about our many tile products, along with other Product Performance Data and installation specifications at www.crossvilleinc.com or call (931)-484-2110

Technical Services
Crossville Incorporated
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